

8th June 2008

To whom it may concern,

In June 2007 we decided to sign up with The Consultancy Group.

Since that date every expectation has been reached and exceeded.

Within our industry it is vital that all phones are operational at all times, when we signed up with The Consultancy Group they promised that if a phone broke or was lost they would have a new phone to us within a 24 hour period, sometimes as a stopgap until a replacement phone was processed with the Orange network, this was a deciding factor in us choosing to proceed with The Consultancy Group.

I am glad to say that not once have we been disappointed with this arrangement, even if we have contacted them at 5pm on a particular day a new phone is in the required branch by the next morning without fail.

I personally deal with Darren Pugh and I must say he optimizes what I would expect from a supplier. This year when we came to renew our contract with Darren, we did not even entertain looking at other suppliers as we have found in the past people promise so much but inevitably fail to deliver. To me, the fact that Darren and The Consultancy Group have never failed to deliver what they have promised is great reassurance and I would have no hesitation in recommending them to any other client.

Kind regards



Sharon Foxall

On behalf of Bradley Environmental Consultants Limited

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