



19 Wiltshire Road,  
Dairycoates Ind. Estate,  
Kingston-upon-Hull,  
East Yorkshire,  
HU4 6PA

Tel: 01482 572121  
Fax: 01482 504730  
email: [info@towne.co.uk](mailto:info@towne.co.uk)  
web: [www.towne.co.uk](http://www.towne.co.uk)

To whom it may concern,

In 2006 The Consultancy Group took over the running of our mobile phone contract. They helped us merge our two companies into one account.

At first there were a couple of teething problems however the efficiency and swiftness that The Consultancy Group dealt with these problems is testament to their ongoing commitment and high level of service that they have and continue to provide since we have moved to them.

My personal account manager is Mark Thorndike, every time I have spoken to Mark with a query the issue gets resolved within 24 hours, if not sooner. He is always contactable and if he is not there another member of the team deals with the query just as efficiently.

I would highly recommend The Consultancy Group to any prospective client as the service and relationship I have with them cannot be faulted in anyway.

Yours Faithfully

A handwritten signature in blue ink that reads "B Lawler".

Bridget Lawler  
Ceatowne Shipriggers Ltd  
Orange account holder



Towne Lifting and Testing is a division of:  
C.E.A. Towne (Shipriggers) Ltd.  
Registered in England No. 502473  
Registered Office: 19 Wiltshire Road, Dairycoates Ind. Est.,  
Kingston-upon-Hull, East Yorkshire, HU4 6PA